



Date: March 23, 2020

To: Transaver and Franklin Clients and Partners

We have been very busy over the last week transitioning to a remote work force. Our systems are all functioning appropriately, and we are 100% ready for business. Also, over the weekend New York State released new outlines as to who is considered an **“Essential Business”**. Transaver Global is proud to be on this list under Executive Order 202.6 #12 **“Logistics and Technology”**. This status allows us to continue to come into our offices and distribute the workflow out to the field and keep us current with our client’s needs.

Below you will find business specific details on our continued operations:

Transaver

- All our experienced Logistics Coordinators are fully available while working remotely with no change to communication protocols. All phone numbers and email addresses are operational, and you can access the team in the same manner as you always have.
- Please let us know if you are planning any operational changes so that we can adjust to them.

Franklin

- Our clients can expect that their weekly payables run will continue as normal and will be supported by the clients funding practices and procedures as in the past.
- Please let us know if you are planning any operational or funding changes so that we can adjust to them.

We will continue to monitor our workflow as well and any outside factors that may need us to adjust. We at TGS understand our that role is to keep our clients supply-chain moving and with that we appreciate and value our relationship with our clients and partners. I can assure you we are up to the challenge!

Please stay safe,

The Transaver and Franklin Teams



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FRANKLIN GLOBAL
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To: Transaver and Franklin Clients and Partners

Transaver Global Services has an unwavering commitment to the safety and health of employees, clients, and business partners. To both ensure the safety of our employees while maintaining business continuity amid the evolving situation surrounding Coronavirus (COVID-19), Transaver Global Services has successfully tested and validated its business continuity plan for this pandemic.

After bringing Transaver and Franklin Global Strategies under a single operating company, Transaver Global has made significant investments in our personnel and supporting technology. This investment, while adding new service offerings, has allowed for both Transaver and Franklin employees to be fully enabled to perform their jobs from alternate work locations. Below you will find business unit specific details on continued operations.

Transaver

The Transaver routing center will remain a 24/7 operation with a business as usual approach. You may continue to contact the routing center with the same email addresses and phone numbers as you have in the past. Please note that as this situation evolves on a daily basis, Transaver is closely monitoring changes in:

- Shipper and Consignee driver screening requirement
- Reduction in available capacity, especially to specific US "hot zones"
- Local and Regional travel and social distancing requirements needed to slow the crisis

We ask that you communicate back to Transaver, via already established lines of communication, your operating plan so we may be as proactive as possible through the supply chain.

Franklin

The Franklin operations will be ongoing, supported by both on site as well as remote staffing. Our clients can expect that their weekly payables run will continue as normal and will be supported by the clients funding practices and procedures as in the past.

The Franklin team will assure:

- Timely/continuous funding for all transactions
- Complete portal visibility for all transactions
- Continued trusted support of over 50 years of service

In closing, Transaver Global Strategies will continue to monitor this changing situation. We will be following any and all requirements as set by the [CDC](#), [National Institute of Health](#), [US Department of Transportation](#), [New York State Department of Health](#), and other applicable government agencies. Any changes to the plans presented in this communication will be updated with follow up email notifications as needed.

Respectfully,
The Transaver & Franklin Teams



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